

- 2 -

In the specification:

Page 1, immediately following the title of the specification, insert the following title and paragraph;

-- Cross-Reference to Related Documents

C The present application is a continuation in part of S/N 09/474,458 filed on December 29, 1999, now U.S. Patent No. 6343317, which is incorporated herein in it's entirety by reference.


On page 28, delete the paragraph beginning at line 17 and substitute the following paragraph therefore:

C -- I In some cases information about certain commercial establishments is relatively limited, such as nature of goods and services, telephone numbers, and address. In other cases the relationship may extend to on-line connectability between the present service in many embodiments, and call-centers, web pages, and the like hosted by the commercial establishments made a part of the database of the present invention.--

On page ~~36~~³⁸, delete the paragraph beginning at line 24 and substitute the following paragraph therefor;

C -- In response to the filled-in form, the Server Software verifies the client (user) and opens a session for client. The Server also accesses a client profile, if available, and client history. The ~~Server then~~ server then acknowledges verification to the user device in step (4). The client is now involved in an active session with the service, and may send information requests. As previously described in the case for the unit as client, the

- 3 -



information requests may be automatic, timed requests, say one every two minutes, or the system may wait for the client to initiate a request, such as through a graphic user interface, or there may be some combination.--
